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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OK to Enter

In re application of:

P. Yago et al.

Application No. 10/017,264

Filed: December 14, 2001

For: SYSTEM, METHOD AND COMPUTER PROGRAM)
PRODUCT FOR MONITORING VOICE
APPLICATION CALLS OVER A NETWORK.

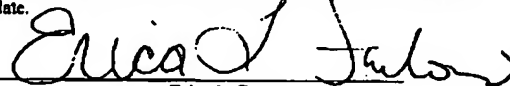
)
)
) Group Art Unit: 2655
)
) Examiner: Mcfadden, S.
)
) Date: April 28, 2005
)

JM
S.L.DS

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (703) 872-9306 on the above date.

Signed:



Erica L. Farrow

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT B

Sir:

In response to the Office Action mailed April 12, 2005, please enter the following: